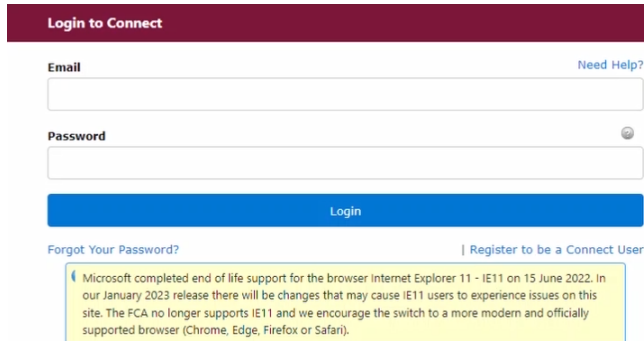


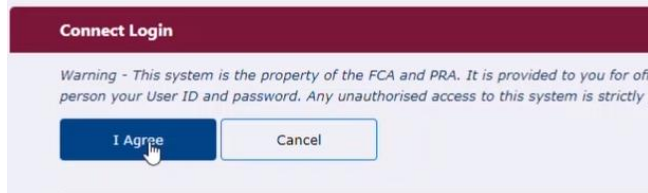
How to log-on using the Salesforce Authenticator app

Step 1 - Login using your FCA username and password



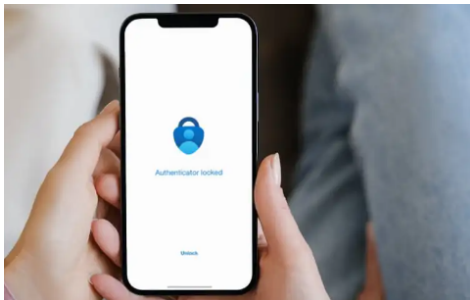
The screenshot shows a web form titled "Login to Connect". It has two input fields: "Email" and "Password". Below the "Password" field is a blue "Login" button. There are links for "Need Help?", "Forgot Your Password?", and "Register to be a Connect User". A yellow warning box at the bottom states: "Microsoft completed end of life support for the browser Internet Explorer 11 - IE11 on 15 June 2022. In our January 2023 release there will be changes that may cause IE11 users to experience issues on this site. The FCA no longer supports IE11 and we encourage the switch to a more modern and officially supported browser (Chrome, Edge, Firefox or Safari)."

Step 2 - Select 'I Agree' to proceed

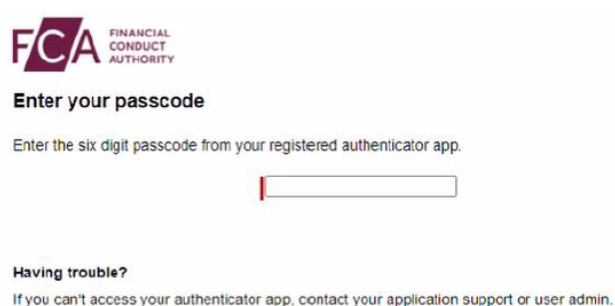


The screenshot shows a "Connect Login" warning screen. It contains a warning message: "Warning - This system is the property of the FCA and PRA. It is provided to you for off person your User ID and password. Any unauthorised access to this system is strictly". Below the warning are two buttons: "I Agree" (highlighted with a mouse cursor) and "Cancel".

Step 3 - Open and unlock your Authenticator App on your mobile phone. This will generate your 6-digit one-time passcode



Step 4 - Enter your 6-digit one-time passcode here



The screenshot shows a form titled "Enter your passcode" with the FCA logo at the top. The text says: "Enter the six digit passcode from your registered authenticator app." Below this is a single-line input field. At the bottom, there is a "Having trouble?" section with the text: "If you can't access your authenticator app, contact your application support or user admin."

Step 5 - You have successfully logged on

